ReSound Control™

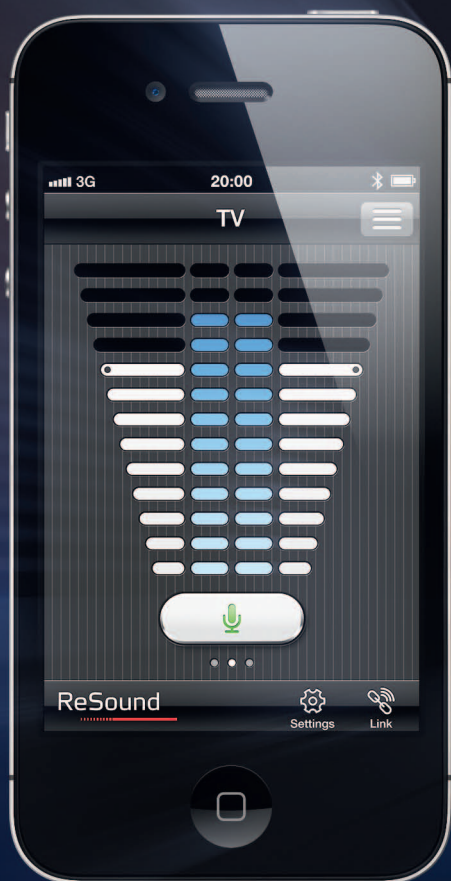# Setup Guide

ReSound Unite™ Phone Clip+ is required to use ReSound Control with the ReSound wireless hearing system.

Made for iPhone

Made for Android™

Available on the App Store

ANDROID APP ON Google play

ReSound

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Where to get ReSound Control

ReSound Control is free to download. On your mobile device, do one of two things:
- Go to App Store or Google Play and search for 'ReSound Control', or
- Scan the QR code (Quick Response code)* to the right.
  It leads to www.resound.com/control where there are specific links to downloads on the App Store and Google Play.

On PC/laptop:
- Connect your mobile device (via cable) to your computer.
- Go to App Store or Google Play and search for 'ReSound Control'.
- Download directly to your mobile device.

If you do not have an account on App Store / iTunes or Google Play, please follow Apple or Android advice on how to set up when entering App Store or Google Play on your mobile device.

resound.com/control

*If you do not have a QR code scanner app on your mobile device, go to App Store or Google Play and search for 'QR code scanner' – there are several available for free downloading, for example Scanlife.

HOW TO PAIR RESOUND CONTROL TO THE RESOUND HEARING SYSTEM

Step 1a: **Pair mobile device to ReSound Unite™ Phone Clip+:**
(Pairing guidance also available on www.resound.com/PairPhone)

1. Make sure the Phone Clip+ is charged. Turn it ON and remove the silver cap. Place your mobile device next to the Phone Clip+ and make sure your mobile device is ON.
2. Find the connectivity settings on your mobile device. Look for the Bluetooth feature in the main menu or one of the sub menus, such as Connectivity.
3. On your mobile device, ensure that Bluetooth is turned ON.
4. With the tip of a pen or similar object, press the small blue Bluetooth pairing button on the back of your Phone Clip+ one time. Now the Phone Clip+ will be in Bluetooth pairing mode for two minutes.
5. On the mobile device choose to search for Bluetooth devices.
6. Your mobile device should present a list of Bluetooth devices discovered. Select Hearing Aid Phone from this list.
7. Your mobile device may then ask you to enter a passcode. If so, enter '0000' (four zeros).
8. Your Phone Clip+ should now be paired to your mobile device. Some mobile devices may ask which Bluetooth service you wish to enable. Select Headset.

Step 1b: **Connect mobile device to ReSound Unite Phone Clip+:**
- After successfully pairing, the mobile device may prompt you to confirm your intent to connect with the Phone Clip+.
- If you have to manually connect: Locate a list of 'Paired Devices' in the Bluetooth menu of your mobile device. From that list, highlight 'Hearing Aid Phone' and select 'Connect.'
- You are now ready to use your Phone Clip+.
- On some phones you can configure 'Automatic Reconnection.' Refer to the user guide of your mobile device for instructions on how to do this.

Step 2: **Pair ReSound Unite Phone Clip+ to ReSound wireless hearing aids:**
The hearing aids need to be paired to the ReSound Unite Phone Clip+ to create a private link for further communication, as well as to allow information to be transferred between the devices.
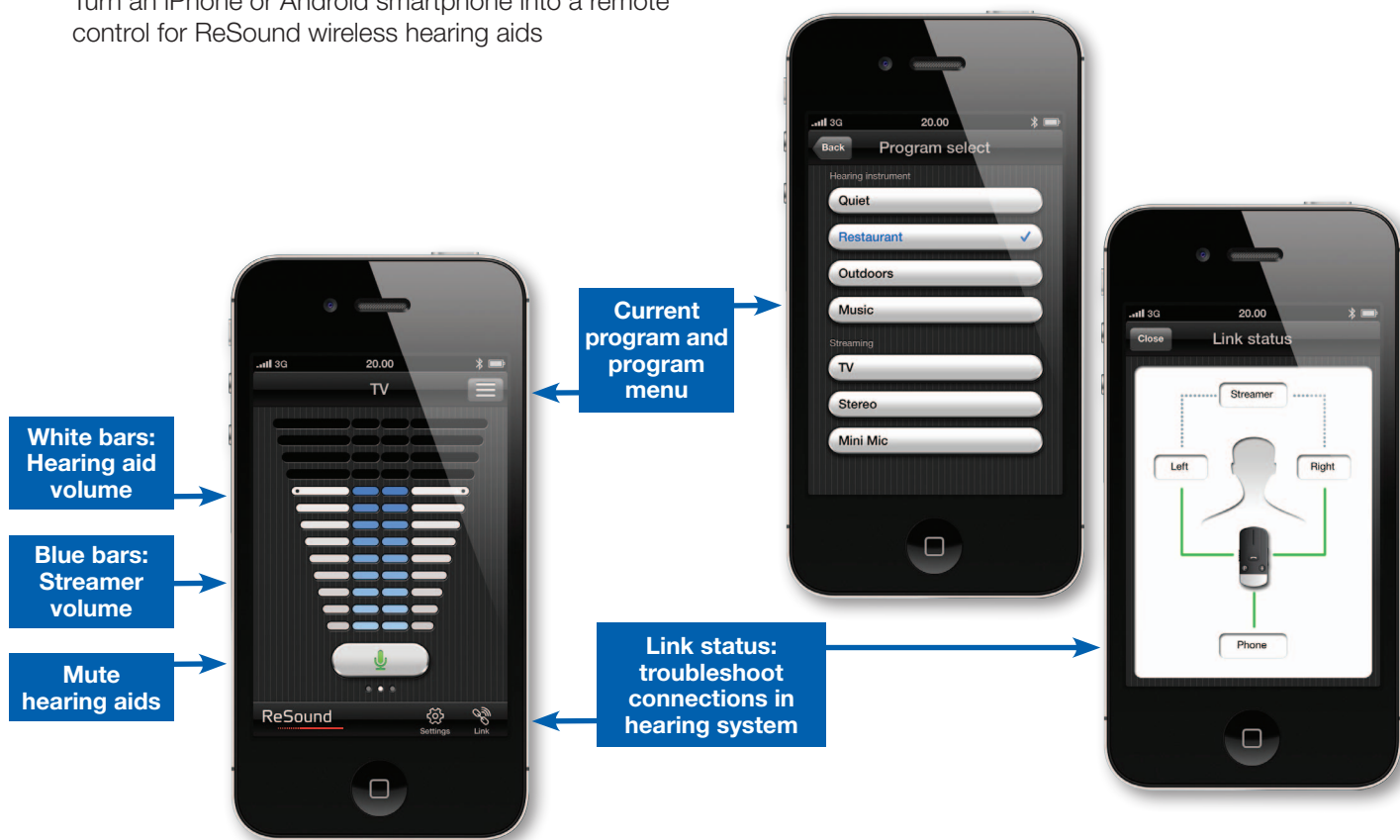
There are two ways to pair:
- Complete the pairing process in Aventa 3 (this is done by the Hearing Care Professional), or
- Pair to the ReSound Unite Phone Clip+ by:
    1. Pressing the white pairing button hidden under the silver cap on the Unite Phone Clip+ and,
    2. Opening and closing the battery doors on the hearing aids within 20 seconds.

Smart control:
What you can do with a swipe or a tap

Turn an iPhone or Android smartphone into a remote control for ReSound wireless hearing aids

Current program and program menu

White bars: Hearing aid volume

Blue bars: Streamer volume

Mute hearing aids

Link status: troubleshoot connections in hearing system

Program select

Hearing instrument

Quiet
Restaurant ✓
Outdoors
Music

Streaming

TV
Stereo
Mini Mic

Link status

Streamer
Left Right
Phone

This visual depicts ReSound Control on an iPhone 4S. The Android™ version may appear slightly different but the functionality is the same.

How to start using ReSound Control

After downloading the app and pairing it to the hearing system, simply tap the launch icon on your home screen to activate the app. An entry flow will begin and you will be asked:

1. Do you want to connect now or run in demo mode? Choose connect now.

2. Terms of use: We inform you that you should familiarize yourself with the printed user guide for the Phone Clip+. It is necessary to accept the terms of use to proceed.

3. We recommend that you disable any lock sounds and keyboard clicks on your mobile device. This is usually done under Settings and Sound. Lock sounds and keyboard clicks may interfere with Phone Clip+/app operation.

4. We inform you that you can find tutorials under Settings to show you the functionality of the app and to help you pair your mobile device with your Phone Clip+.

You're ready to run ReSound Control!

Required devices and compatibility	
Hearing system	- ReSound wireless hearing aids: ReSound Verso™, ReSound Alera™ or ReSound Up™. - ReSound hearing aid phone accessory: ReSound Unite Phone Clip+ (released Dec 2012).
Mobile device	- iPhone (iPhone 5, iPhone 4S, iPhone 4, iPhone 3GS) or iPad/iPod touch running iOS 5 or later. - Android smartphone running version 2.3 or later.
Considerations	
ReSound Verso and ReSound Up	If volume synchronization is activated under device-to-device communication in Aventa®, the hearing aids will override the monaural volume functionality on the app.
ReSound Alera	- Mute functionality not available. - To use the app with wireless ReSound Alera hearing aids, the remote control functionality on the Phone Clip+ must first be enabled by initially pairing the hearing aids with a ReSound Unite™ Remote Control (either a customer or dispenser remote control). - The Alera hearing aids must be updated with the firmware available from Aventa 3.2 or later.

Further information on ReSound Control
Please go to www.resound.com/control for further information and FAQ on ReSound Control.

For professionals: Demo ReSound Control to your clients
There are several ways to demonstrate the app:

- iPhone or Android smartphone. You can choose to enable the app's demo mode under Settings, allowing the app functionality to be demonstrated without being connected to the hearing system.

- iPad or iPod touch – demo mode also available.

- Animation supplied by ReSound. **Available at: www.resound.com/control**

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