Quick Guide

Using ReSound Smart hearing aids with your iPhone, iPad and iPod touch

2.4 GHZ WIRELESS
smartRange

Made for iPod iPhone iPad

SURROUND SOUND by ReSound

ReSound
rediscover hearing

Quick setup and usage guide for Made for iPhone (MFi) functionality

Hardware supported

ReSound Smart devices support MFi functionality with the following hardware from Apple (iOS devices).

- iPhone 5s
- iPhone 5c
- iPhone 5
- iPad Air
- iPad 4th generation
- iPad mini with Retina display
- iPad mini
- iPod touch 5th generation

MFi hearing aids require iOS 7.X or later versions.

Pairing and connecting your ReSound Smart devices to your iPhone, iPad, or iPod touch

Now you are ready to pair to your ReSound Smart hearing aids.

Pairing the hearing aids to a supported Apple device

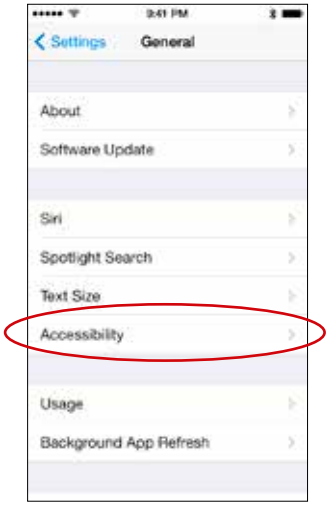
To start, make sure you have your ReSound Smart hearing aids available with fresh batteries inserted. Do not close the battery doors at this point.

1. Turn on Bluetooth functionality on the Apple device if it is not already on.
2. Go to the **Settings > General** menu. Then select **Accessibility** in the General menu.
3. Power up Resound Smart hearing aids by closing the battery doors.
4. Select **Hearing Aids** in the Accessibility menu on the Apple device.
5. Once you enter the Hearing Aids screen, you will see the name of your hearing aids appear along with the ReSound brand name and model number.
6. Tap on the center of the name of your hearing aids on the screen.
7. Pairing requests will now appear asking if you would like to pair to your iPhone, iPad, or iPod touch. Press **Pair** to begin the pairing process to your ReSound Smart hearing aids. Note that for pairing to two hearing aids, there will be two separate pairing requests.
8. Your iPhone, iPad, or iPod touch will now pair to the Resound Smart hearing aids and automatically connect to them.

Key note: This first time pairing includes an MFi authentication process. **WHILE THIS PROCESS OF AUTHENTICATION IS OCCURRING, DO NOT START ANY STREAMING TO RESOUND SMART DEVICES AFTER PRESSING THE PAIRING REQUESTS.** You can verify this process is completed in one of two ways.

- Place the hearing aids on your ears while the process is occurring. Once completed, you will hear a series of 6 beep tones followed approximately 20 seconds later by a ripple tone. Note that these authentication tones only occur the first time you pair a ReSound Smart device to a specific Apple device.
- Wait for 120 seconds to be certain that the process has completed.

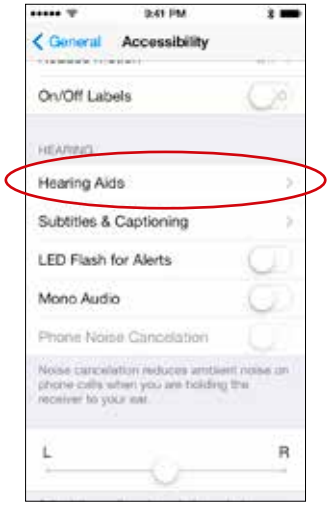
Step 2



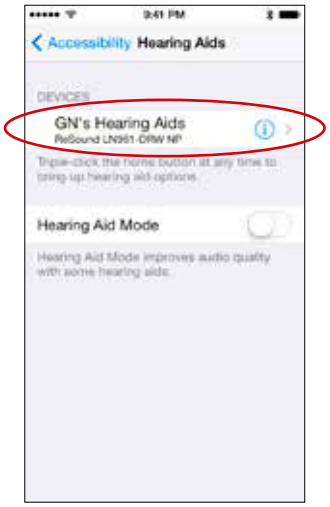
Step 3

Power up hearing aids

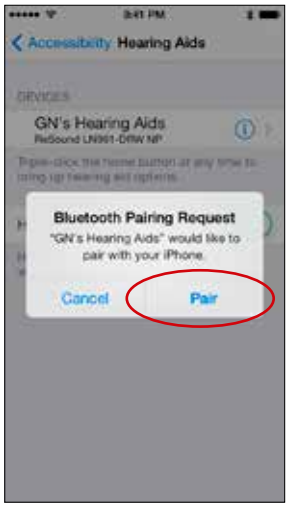
Step 4



Step 5



Step 6, 7



Step 8

Re-Connecting to your Apple device

When you turn off your hearing aids, they will be disconnected. To connect them again, turn on your hearing aids by opening and closing the battery door. The ReSound Smart hearing aids will then automatically connect to your iPhone, iPad, or iPod touch.

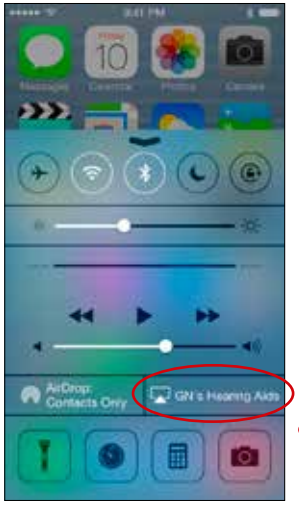
You can also verify this connection by accessing the Accessibility shortcut (triple click of the home button) and verifying that the ReSound Smart devices have been detected.

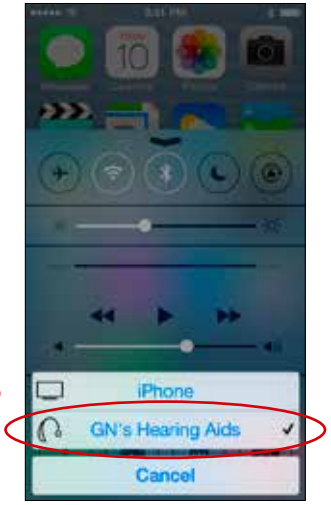
Pairing to more than one Apple device

With ReSound Smart devices, you can pair up to 5 different Apple devices to your hearing aids following the process above, but you can only connect to one device at a time. You will need to disconnect from your currently connected Apple device by turning off Bluetooth on the device you want to change connection from and turning on Bluetooth on the device you want to connnect to next.

Streaming directly from your iPhone, iPad, or iPod touch to your ReSound Smart devices

1. When playing music with the media player or apps on your iPhone, iPad, or iPod Touch, you can stream directly to your connected ReSound Smart hearing aids within several seconds. Select the source as the hearing aids using AirPlay® and start streaming. Volume can be controlled by the slider or volume buttons on the Apple device.



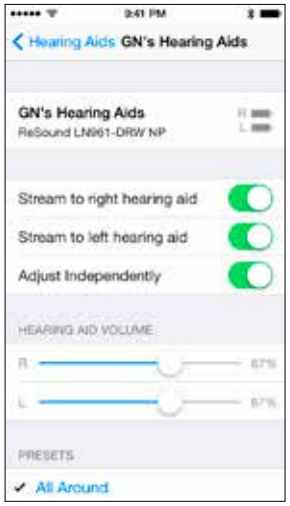


2. With ReSound Smart and your iPhone, iPad, or iPod touch, you can also stream the audio of phone or FaceTime® calls to your hearing aids. Start streaming using the source selection and when the call is completed, just end the call to return to normal ReSound Smart device operation.

Controlling your ReSound Smart devices directly from your iPhone, iPad, or iPod touch

With your ReSound Smart hearing aids connected, you can control elements of them directly from your iPhone, iPad or iPod touch — either via Settings or by using the Accessibility Shortcut.

Controlling ReSound Smart devices via Settings
Access the connected ReSound Smart device via the **Settings > General > Accessibility > Hearing Aids** menu. Tap on the name of your hearing instrument to access more features.



Once in this screen, you can see key information, adjust volume, and select programs. You can also enable Live Listen™ which allows you to use the Apple device microphone to pick up directed sound and stream it directly to the hearing aids within several seconds.

Controlling ReSound Smart devices via the Accessibility Shortcut
You can also access your ReSound Smart devices via the Accessibility Shortcut (a triple-click of the home button) to change volume, programs, etc.

Further support

In the unlikely event that streaming performance or connection to the device experiences some delay or inconsistency, most issues can be resolved by turning Bluetooth on the Apple device off then back on or by rebooting the devices.

For more information and support on the ReSound Smart product and its Made for iPhone functionality, please contact your hearing care professional or visit our support site at www.resound.com/mfisupport.

Made for iPod iPhone iPad

ReSound LiNX, ReSound LiNX TS, ReSound ENZO, and ReSound UP Smart are compatible with iPhone 5s, iPhone 5c, iPhone 5, iPad Air, iPad (4th generation), iPad mini with Retina display, iPad mini, and iPod touch (5th generation) using iOS 7.X or later.

ReSound Smart™ app download and usage

Download ReSound Smart app on the App Store

App Store > Search: ReSound Smart > Click FREE to start downloading

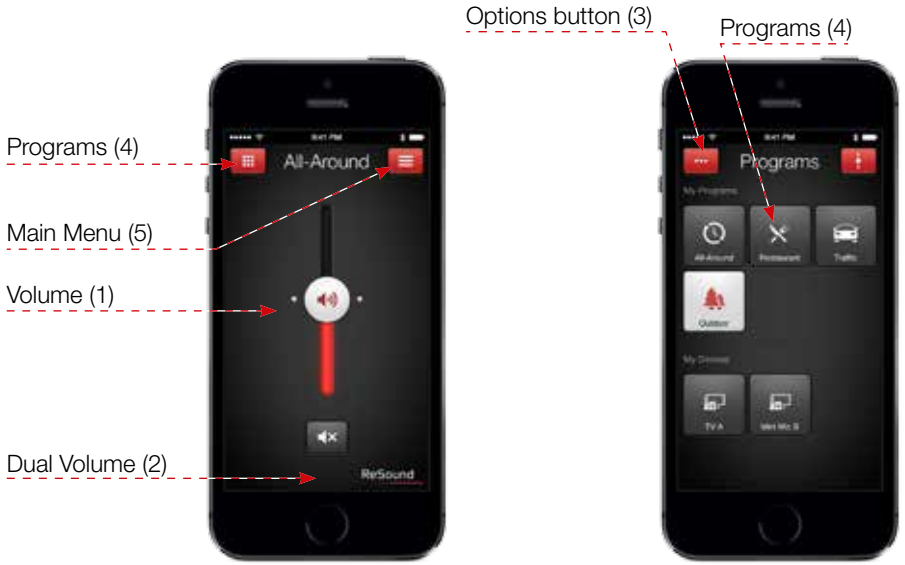
Initial setup

Once you've paired your ReSound Smart hearing aids and downloaded the app, tap the app icon to get started.

On welcome screen, tap **Get Started > Accept Terms of Use > Ok > Wait until the ReSound Smart device will automatically connect to the app>**

When prompted, tap "yes" to let the app use your current location.

Now you are ready to begin using the ReSound Smart app.



ReSound Smart app features

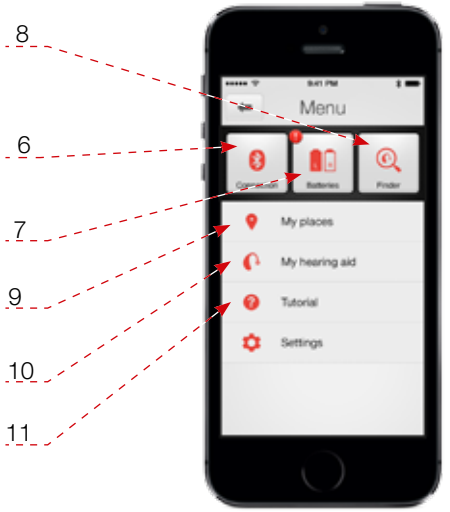
Volume Control (1)

Tap on the icon to open the app. Slide the bar **(1)** up and down to increase or dicrease the volume for both hearing aids. You can slide all the way down to mute the volume.

If you have two hearing aids, tap the Dual Volume **(2)** button to adjust volume individually. Two volume sliders will appear. You can also pinch with your fingers on the screen to get 2 sliders.

Programs (4)

Choose the program you want by pressing the corresponding program button. The icons illustrate the program function.



Options Button (3)

Tap on Options button to adjust **treble and bass** and save locations to **My Places.**

Main Menu Button (5)

Tap on the Menu button to access additional features of the app:

(6) Check the **Connection** status of your hearing aids to your Apple device

(7) Hearing aid **Battery status**

(8) Use **Finder** to retrieve the last known location of your hearing aids, if they happen to be misplaced. The taller the bar, the closer your hearing aids are. Also use Finder to search for your hearing aids when they are close by

(9) Saved locations will appear in **My Places**

10) Use our tips and tricks in **My hearing aid** and learn how to maintain and troubleshoot your hearing aids

(11) This in-app **Tutorial** will guide you through the app features.

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