People with hearing loss are at the heart of everything we do. Our award-winning ReSound® Smart Hearing aids help people feel more involved, connected and in control. In an ever-smarter world, we think big and challenge the norm so that we can transform lives through the power of sound. Available exclusively through audiologists and hearing care professionals.

ReSound is part of the GN Group – pioneering great sound from world-leading ReSound hearing aids to Jabra office headsets and sports headphones. Founded in 1869, employing over 5,000 people, and listed on NASDAQ OMX Copenhagen, GN makes life sound better.
Help when you need it

Sometimes the hearing aid settings you like in the clinic perform differently in your everyday life. Now, instead of trying to explain the situation at your next clinic visit, you can ask your hearing care professional for help right from your app.

The ReSound Smart 3D™ app lets you optimize many settings yourself. But if you experience recurring problems or need additional fine-tuning after your initial fitting with your hearing care provider, ReSound Assist can help. It may even save you a visit to the clinic.

ReSound Assist is in the new ReSound Smart 3D app. It works with ReSound LiNX 3D and ReSound ENZO 3D – the first Smart Hearing™ aids with cloud-enabled remote assistance.
Over time, your sound preferences can change. ReSound Assist puts you in touch with your hearing care professional via a safe and reliable cloud connection. So fill your calendar with things you like to do. If you experience a problem, you can send a request for assistance right to your hearing care provider.

How it works

1. Request assistance via app
2. Receive request
3. Send updated settings and/or message
4. Receive updated settings and/or message
Request assistance anytime

If you need improved settings for a particular listening situation, it can be hard to describe the exact issue. The app helps you create an accurate description so your hearing care professional can make precise adjustments.

The information consists of:
- A diagnostic assessment
- Your description of the issue
- An automatic record of your hearing aid settings

Receive updated settings

You get a notification when your hearing care professional sends you new settings. Just place your hearing aids on top of your smartphone, tap install and try them out.

If you don’t like the way they sound, you can always go back to your previous settings.