



# App user guide

# Introduction

**The ReSound apps are made to enhance your hearing experience and enable you to get more out of your ReSound hearing aids.**

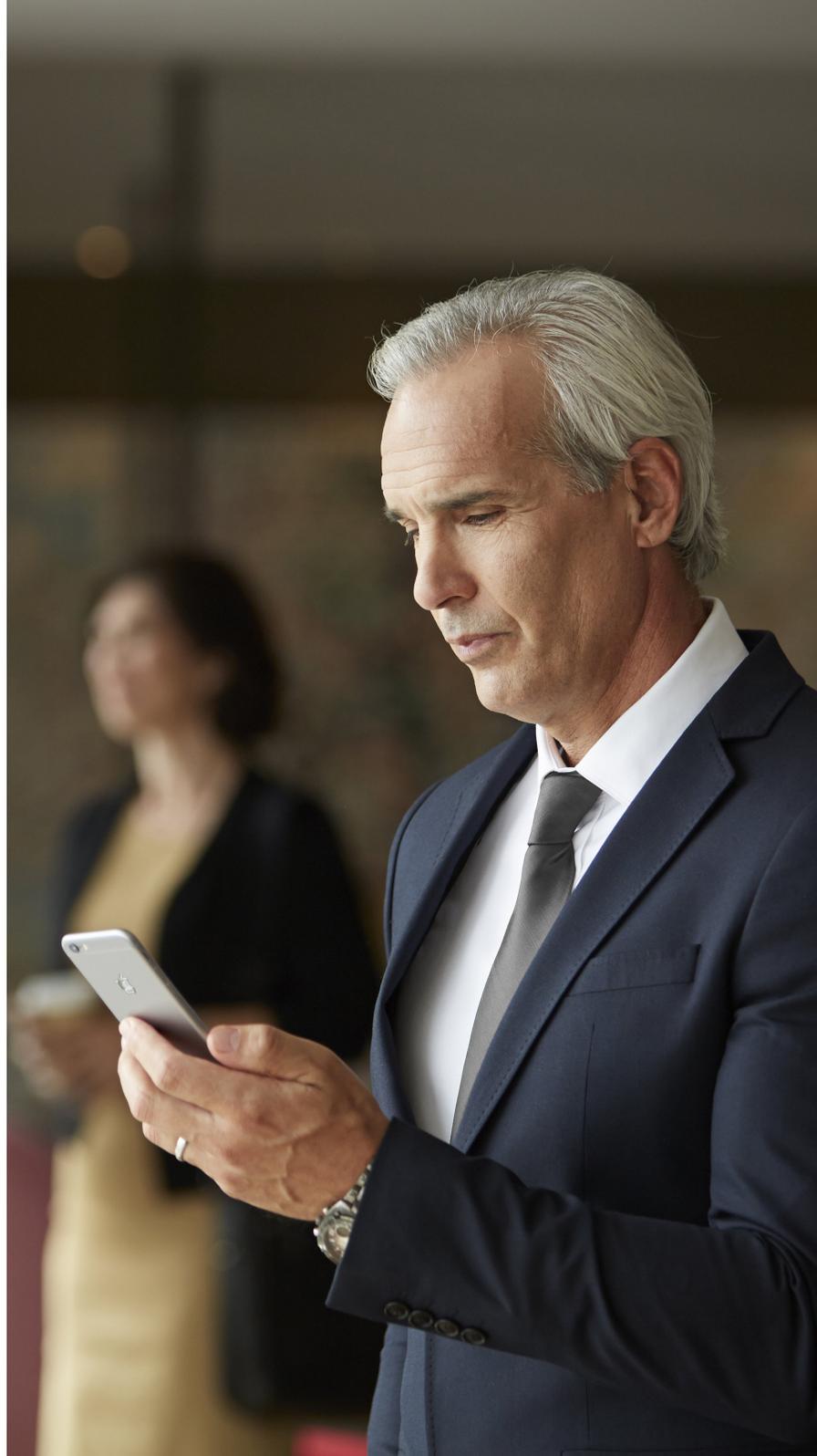
ReSound's innovative sound technology and design come in a full line-up of hearing aids that make hearing a more enjoyable experience. The hearing aids are available exclusively through audiologists and hearing care professionals.

The ReSound apps enable you to get more out of your ReSound hearing aids by providing new ways to gain control, personalization and relief.

For more information and help for apps, please visit the website:

**[www.resound.com/apps](http://www.resound.com/apps)**

If you would like a printed version of the app user guide please contact customer support or simply print this user guide.



# Finding and installing the app



## Access apps for iPhone, iPad and iPod touch – download on the App Store by following these steps:

1. Enter the App Store by tapping the App Store icon  on an iPhone, iPad or iPod touch
2. On the App Store, search for “ReSound” and the name of the app
3. If using an iPad, change the search criteria in the top left corner to “iPhone only”
4. After finding the app, tap “Get”
5. Then tap “Install”
6. Enter a valid Apple ID and password
7. After entering the password, the ReSound app will download and install
8. After download, you can find the app on the mobile device screen - tap to open the ReSound app



## Access apps for Android devices – download on Google Play by following these steps:

1. Enter Google Play by tapping the Play Store icon  on your Android phone.
2. On Google Play, search for “ReSound” and the name of the app
3. After finding the app, tap “Install” then “Accept” to allow the app to access certain features on your phone such as Bluetooth
4. After entering the password, the ReSound app will download and install
5. When installation is complete, tap “Open” to open the ReSound app

# ReSound Smart 3D™ app



The ReSound Smart 3D app offers unprecedented user friendliness with just one tap of a finger. Control and customize your hearing aid settings directly from your mobile device, so that you can personalize your hearing experience to match your sound environments. You can even get your hearing aid programs updated by your hearing care professional and receive hearing aid updates remotely without making a trip to the clinic. The app will guide you on all the things you can do and how to do it.

The ReSound Smart 3D app is available on the App Store and Google Play.

## To use the app, you need the following devices:

### Hearing aids:

- ReSound Smart Hearing aids\*: ReSound LiNX 3D or later released.

### Mobile devices:

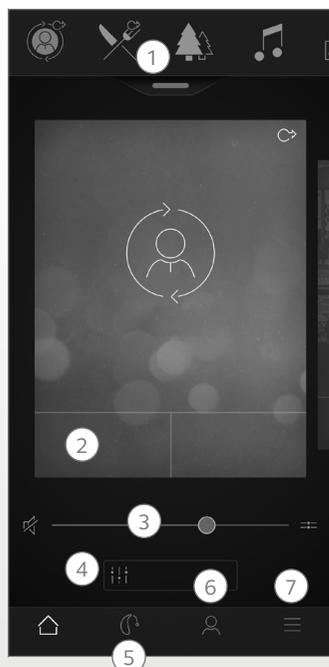
- iPhone, iPad or iPod touch. The ReSound Smart 3D app is also compatible with Apple Watch.
- Supported Android devices.

Please visit our web site for specific compatibility information and an up-to-date list of compatible mobile devices: [www.resound.com/compatibility](http://www.resound.com/compatibility)

\*Make sure the hearing aids are updated to the latest firmware version. Your hearing care professional can update the hearing aid firmware for you.



# ReSound Smart 3D app functionality



Main screen:

1. Use the top carousel, **drop-down** or card-swipe to choose your hearing aid or streamer program, or your Favorite. Tap drop-down to edit programs and Favorites.

2. Use **Quick Buttons** for one-tap, advanced sound adjustments.

3. Adjust **volume** or mute.

4. Access **Sound Enhancer** to adjust treble/mid/bass, noise reduction, speech focus or wind noise reduction\*. Also access Tinnitus Manager to adjust pitch and variation of sound from the Tinnitus Sound Generator, or to choose your Nature Sound\*\*.

5. **Navigational menu.**

6. The **“My”** menu:

Here you can **learn** what the app can do and **contact your hearing care professional\*** to request help and receive updates to your hearing aid settings.

7. The **“More”** menu:

Here you can adjust app settings and find additional information on your app.

\*Feature availability depends on the hearing aid model and the fitting by your hearing care professional.

\*\*Available if the Tinnitus Sound Generator has been enabled by your hearing care professional.

## Intended use of mobile device apps:

Mobile device apps are intended to be used with wireless hearing aids. Mobile device apps send and receive signals from the wireless hearing aids via mobile devices for which the apps have been developed.

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Any issues relating to the EU Medical Device Directive 93/42/EEC should be directed to GN ReSound A/S

# ReSound Smart™ app

The ReSound Smart app offers the same user friendly interface as provided by ReSound Smart 3D to control and make adjustments to your hearing instruments. This app connects to ReSound hearing aids, that does not support ReSound Assist.

The ReSound Smart app is available on the App Store and Google Play.

## To use the app, you need the following devices:

### Hearing aids:

- ReSound Smart Hearing aids\*: ReSound LiNX<sup>2</sup>, ReSound LiNX, ReSound LiNX TS, ReSound ENZO<sup>2</sup>, ReSound ENZO or ReSound Up Smart.

### Mobile devices:

- iPhone, iPad or iPod touch. The ReSound Smart app is also compatible with Apple Watch.
- Supported Android devices.

Please visit our web site for specific compatibility information and an up-to-date list of compatible mobile devices: [www.resound.com/compatibility](http://www.resound.com/compatibility)

\*Make sure the hearing aids are updated to the latest firmware version. Otherwise your hearing care professional can update the hearing aid firmware for you.

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# ReSound Control app



The ReSound Control app provides control of your hearing aids. Used with the Phone Clip+, ReSound Control lets you use your mobile device to easily obtain an overview of and to remotely control your ReSound wireless hearing aids and ReSound wireless accessories.

The ReSound Control app is available on the App Store and Google Play.

## To use the app, you need the following devices:

### Hearing aids:

- ReSound wireless hearing aids.

### Wireless accessory:

- ReSound Phone Clip+.

### Mobile devices:

- iPhone, iPad or iPod touch running iOS 7 or later.
- Android devices\* running Android OS 2.3.5 or later.

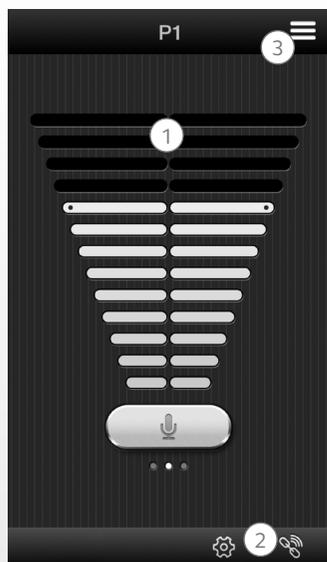
For best performance, the ReSound Control app should not be used actively on more than one mobile device at a time.

For more information, please consult [www.resound.com/control](http://www.resound.com/control)

\*Functionality verified on selected models from HTC, Huawei, LG, Motorola, Samsung and Sony.



# ReSound Control app functionality



**1. Adjust or mute volume**  
level on your wireless hearing  
aids.  
Adjust or mute volume level  
on your wireless accessories.

2. Use the dedicated  
**link screen** to overview  
connections  
between the app and  
your hearing aids.

**3. Change manual and  
streamer programs.**

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# ReSound Relief™ app



The ReSound Relief app offers balanced and flexible tinnitus management. It uses a combination of sounds and relaxing exercises that are meant to distract your brain from focusing on tinnitus. Over time, the brain learns to focus less on the tinnitus. In addition, seven coping skills expand on the counseling and therapy elements of the app, providing engaging tips for managing and understanding tinnitus.

The app is a tool for anyone with tinnitus. It should be used in combination with a tinnitus management program or plan set up by a hearing care professional.

The ReSound Relief app is available on the App Store and Google Play.

## **To use the app, you need the following devices:**

### *Hearing aids:*

- ReSound Smart Hearing aids for direct streaming from an iPhone, iPad or iPod touch or ReSound wireless-enabled hearing aids in combination with a Phone Clip+ accessory for direct audio streaming on Android devices.

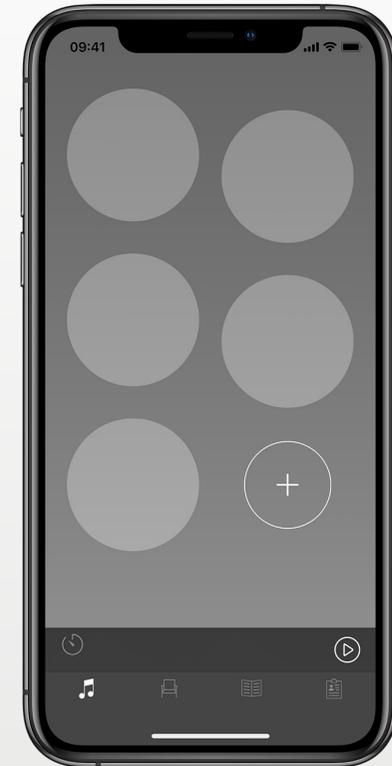
### *Mobile devices:*

- iPhone, iPad or iPod touch.
- Android devices running Android OS 4.4 or later.

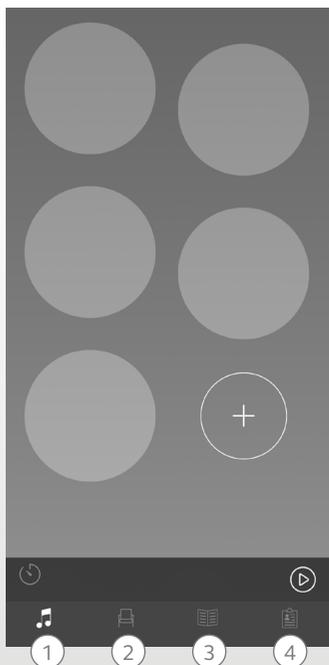
### *Headset:*

- You can also use the app with a standard headset connected to the phone.

For more information, please visit: [www.resound.com/reliefapp](http://www.resound.com/reliefapp)



# ReSound Relief app functionality



The app lets you manage your personal library of sound-therapy files and allows you to create your own soundscapes from environmental sounds and short pieces of music.

## **1. Sound therapy:**

Listen, create and download soundscapes.

## **2. Therapies:**

Find different therapies to help you relax.

## **3. Learn:**

Find information about tinnitus.

## **4. My Relief:**

Track your app usage.

## **Intended use of the app:**

The app is intended to provide sound therapy and relaxing exercises that aim to distract a tinnitus patient from focusing on tinnitus. It can be used as part of a tinnitus management plan. It is not intended for use in audiological/ontological treatment of symptomatic tinnitus or to mask internal noises.



## **Tinnitus warning**

To prevent possible hearing loss, do not listen at high volume levels for long periods.



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# Warnings and precautions

## Use with mobile device apps:

Notifications of app updates should not be disabled, and it is recommended that the user installs all updates to app and operating system to ensure highest protection against vulnerabilities.

The app must only be used with ReSound devices for which it is intended. ReSound takes no responsibility if the app is used with other devices or if third party apps are used to control the ReSound devices.

Apply only remote fine-tuning packages you expect to receive to your hearing instruments.

## Warnings and cautions

If using the ReSound app with the hearing aid, please make sure to read the hearing aid user guide. The hearing aid user guide was included in the hearing aid package. If you need a fresh copy, please consult ReSound customer support.

Be aware of information marked with the warning symbol

 **WARNING** points out a situation that could lead to serious injuries, **CAUTION** indicates a situation that could lead to minor and moderate injuries.



Manufacturer according to  
EU Medical Device Directive  
93/42/EEC:

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